

CARING FOR YOUR RUG

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Our rugs are crafted to provide many years of use. To extend your rug's life and maintain its' texture, comfort and beauty, please follow the care advice outlined in this guide.

GENERAL CARE

- Use anti slip rug underlays for extra softness and to minimize movement
- Use furniture pads under heavy furniture to prevent flattening of the rug's pile
- Do not place furniture with rollers or castors on your rug
- Rotate your rug often to distribute wear evenly
- Avoid placement in direct sun or unfiltered light
- Keep your rug away from damp areas
- Keep the floor underneath your rug clean
- Use scissors to cut any loose yarns. Do not pull loose threads

VACUUMING YOUR RUG

- Shedding is a natural characteristic of wool, wool blend and viscose rugs and should not be considered a fault
- Vacuuming your rug regularly will gradually reduce the amount of shedding
- Use the suction setting on your vacuum. Avoid the brush head as this will agitate the pile
- We recommend vacuuming your rug at least once a week, more often in high traffic areas
- Vacuum underneath the rug and all surrounding areas
- Change the vacuum direction regularly

RUG STORAGE

- Storing your rug correctly is very important
- Ensure your rug is clean and dry before storing
- Roll your rug (top facing inwards)
- Wrap in plastic or a sheet to protect against dust and dirt
- Lay flat (do not stand up) in a cool dry place
- Avoid storage for lengthy periods

SPOTS AND SPILLS

- Treat spills promptly
- Spot clean with a dry cloth (such as kitchen/paper towel) to soak up excess liquid
- Do not use soap, bleach or cleaning products as these may damage your rug
- Do not rub or scrub your wool or viscose rug
- Utilise a professional cleaning service

PROFESSIONAL CLEANING

- Annual professional cleaning is recommended
- If your rug is placed in a high traffic area, professional cleaning is suggested every 6 months
- Protective treatments are also available from professional cleaning services

For further assistance, please contact your local sales team:

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RUG CARE

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